

ELYSIAN DETAILING

PRIVACY POLICY

Website: elysiandetailing.com

Phone: (847) 220-8043

Email: info@elysiandetailing.com

Location: Schaumburg, Illinois

Effective Date: May 27, 2025

1. INFORMATION WE COLLECT

1.1 Personal Information

We collect information you provide directly, including:

- Name, phone number, email address
- Vehicle information (make, model, year, license plate)
- Payment information
- Service preferences and history
- Communication records

1.2 Automatically Collected Information

When you visit our website, we may collect:

- IP address and device information
- Browser type and version
- Pages visited and time spent
- Referring website information
- Cookies and similar technologies

1.3 Location Information

We may collect location data to:

- Provide mobile detailing services
- Improve service delivery
- Verify service completion

2. HOW WE USE YOUR INFORMATION

We use collected information to:

- Provide and improve our services
- Process payments and bookings
- Communicate about services and appointments
- Send promotional materials (with your consent)
- Comply with legal obligations
- Prevent fraud and ensure security

3. INFORMATION SHARING

3.1 We Do Not Sell Personal Information

We do not sell, rent, or trade your personal information to third parties.

3.2 Limited Sharing

We may share information with:

- **Service Providers:** Payment processors, scheduling platforms, and other business partners
- **Legal Requirements:** When required by law, regulation, or legal process
- **Business Transfers:** In connection with mergers, acquisitions, or asset sales
- **Safety and Security:** To protect our rights, property, or safety

4. DATA SECURITY

We implement appropriate technical and organizational measures to protect your information, including:

- Encryption of sensitive data
- Secure payment processing
- Regular security assessments
- Employee training on data protection

5. YOUR PRIVACY RIGHTS

Depending on your location, you may have rights to:

- Access your personal information
- Correct inaccurate information
- Delete your information
- Restrict processing
- Data portability
- Opt-out of marketing communications

6. COOKIES AND TRACKING

Our website uses cookies to:

- Remember your preferences
- Improve website functionality
- Analyze website usage
- Provide targeted advertising

You can control cookies through your browser settings.

7. THIRD-PARTY LINKS

Our website may contain links to third-party sites. We are not responsible for their privacy practices and encourage you to review their privacy policies.

8. CHILDREN'S PRIVACY

Our services are not directed to children under 13. We do not knowingly collect personal information from children under 13.

9. CALIFORNIA PRIVACY RIGHTS

California residents have additional rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information is collected and how it's used.

10. DATA RETENTION

We retain your personal information for as long as necessary to provide our services and comply with legal obligations. When information is no longer needed, we securely delete or anonymize it.

11. INTERNATIONAL DATA TRANSFERS

If we transfer your information outside the United States, we ensure appropriate safeguards are in place to protect your privacy rights.

12. CHANGES TO PRIVACY POLICY

We may update this Privacy Policy periodically. We will notify you of material changes by:

- Posting the updated policy on our website
- Sending email notifications for significant changes
- Providing notice through our services

13. CONTACT US

For privacy-related questions or requests:

- **Email:** info@elysianetailing.com
- **Phone:** (847) 220-8043
- **Address:** Schaumburg, Illinois

To exercise your privacy rights or make privacy-related inquiries, please contact us using the information above. We will respond to your request within a reasonable timeframe as required by applicable law.