

ELYSIAN DETAILING

TERMS OF SERVICE

Website: elysiandetailing.com

Phone: (847) 220-8043

Email: info@elysiandetailing.com

Location: Schaumburg, Illinois

Effective Date: May 27, 2025

1. ACCEPTANCE OF TERMS

By booking our services, accessing our website, or engaging with Elysian Detailing in any capacity, you ("Customer" or "You") agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, do not use our services.

2. SERVICES PROVIDED

Elysian Detailing ("Company," "We," or "Us") provides automotive detailing services including but not limited to exterior washing, waxing, interior cleaning, paint correction, ceramic coating application, and related automotive care services ("Services").

3. LIABILITY LIMITATIONS AND DAMAGE DISCLAIMERS

IMPORTANT: READ CAREFULLY

3.1 General Liability Limitation

TO THE MAXIMUM EXTENT PERMITTED BY LAW, ELYSIAN DETAILING SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM OR RELATED TO OUR SERVICES, INCLUDING BUT NOT LIMITED TO:

- Pre-existing damage to vehicle paint, trim, interior, or mechanical components
- Damage to aftermarket accessories, modifications, or non-OEM parts
- Water damage to electrical components or systems
- Damage caused by extreme weather conditions during or after service
- Loss of use of vehicle during service period
- Any economic losses or business interruption

3.2 Incidental Damage Disclaimer

Customer acknowledges that automotive detailing involves inherent risks. We are NOT responsible for:

- **Pre-existing Conditions:** Scratches, swirl marks, paint defects, worn trim, or damaged surfaces that become more visible after cleaning
- **Fragile Components:** Damage to loose, broken, or deteriorated parts including but not limited to emblems, trim pieces, antennas, or weatherstripping
- **Electronic Components:** Malfunction of electronic systems, sensors, or components due to water exposure during normal detailing processes

- **Interior Items:** Damage to personal belongings left in vehicle, worn leather, cracked plastic, or faded materials
- **Paint Issues:** Rock chips, scratches, or swirl marks that become apparent after washing and may have existed prior to service

3.3 Maximum Liability Cap

In no event shall our total liability exceed the amount paid for the specific service that gave rise to the claim.

4. CUSTOMER RESPONSIBILITIES

4.1 Vehicle Preparation

Customer must:

- Remove all personal items from vehicle before service
- Inform us of any pre-existing damage or sensitive areas
- Ensure vehicle is accessible and safe to work on
- Provide accurate contact information

4.2 Vehicle Condition Acknowledgment

By booking our services, Customer certifies that:

- Vehicle is in working mechanical condition
- All electronic systems are functioning properly
- Customer has disclosed any known issues or concerns
- Customer has reviewed vehicle and documented any existing damage

5. PAYMENT TERMS

5.1 Payment Methods

We accept cash, credit cards, and digital payments. Payment is due upon completion of services unless otherwise arranged.

5.2 Pricing

Prices are subject to change based on vehicle size, condition, and additional services required. Final pricing will be confirmed before service begins.

5.3 Cancellation Policy

- Cancellations must be made at least 24 hours in advance
- Same-day cancellations may incur a fee
- No-shows will be charged full service amount

6. WEATHER AND SCHEDULING

Services may be postponed or rescheduled due to adverse weather conditions. We are not liable for any delays or cancellations due to weather, emergencies, or circumstances beyond our control.

7. WARRANTY AND GUARANTEES

7.1 Service Guarantee

We guarantee our workmanship for 7 days from service completion, subject to normal weather conditions and proper vehicle care.

7.2 Warranty Limitations

Warranty does not cover:

- Damage from customer misuse or neglect
- Normal wear and tear
- Damage from environmental factors
- Results on severely damaged or neglected vehicles

8. INDEMNIFICATION

Customer agrees to indemnify and hold harmless Elysian Detailing, its employees, and agents from any claims, damages, or expenses arising from:

- Customer's breach of these Terms
- Misrepresentation of vehicle condition
- Third-party claims related to the vehicle
- Customer's negligent or wrongful acts

9. DISPUTE RESOLUTION

9.1 Governing Law

These Terms are governed by Illinois state law.

9.2 Arbitration

Any disputes shall be resolved through binding arbitration in Cook County, Illinois, except for claims seeking injunctive relief.

9.3 Class Action Waiver

Customer waives the right to participate in class action lawsuits against the Company.

10. GENERAL PROVISIONS

10.1 Entire Agreement

These Terms constitute the entire agreement between the parties and supersede all prior agreements.

10.2 Severability

If any provision is deemed invalid, the remaining provisions remain in full force.

10.3 Changes to Terms

We reserve the right to modify these Terms at any time. Continued use of our services constitutes acceptance of revised Terms.

11. CONTACT INFORMATION

For questions about these Terms, contact us at:

- **Email:** info@elysiandetailing.com
- **Phone:** (847) 220-8043
- **Website:** elysiandetailing.com